Telephone | +27 10 003 2831

Physical Address | 17 JG Strydom Road, Welltevreden Park

Website | www.eletechrs.co.za



RE: WARRANTY TIME - 1 YEAR - RITAR LEAD ACID BATTERIES

Hengyang Ritar Power Company Ltd. guarantees that above RA12-100 (12V100Ah) / RA12-200 (12V200Ah) battery will be free from defects in material for 1 year. If the battery is defective as a result of material within warranty time, **Ritar** will provide a replacement free of charge. The replacements will be sent with next of customer's shipment.

The customer must establish to **Ritar's** satisfaction that:

- The Battery is handled, stored and installed in accordance with **Ritar's** technical specifications.
- Customer should provide COC with photos for the defective Battery.
- The defective goods must not be returned to the **Electech Renewable Solutions** without special instructions for handling and shipping.

Kind regards,

Electech Renewable Solutions



